EMERGENCY

make the right CALL

POLICE - FIRE - MEDICAL

Some people aren't sure when to call 9-1-1. They call 9-1-1 for reasons other than emergencies. To complain about barking dogs. To ask for directions. To report the power is out, to check on road conditions.

Remember that 9-1-1 is for *real* emergencies - situations when you need police, firefighters or an ambulance in a hurry. When people don't use 9-1-1 properly, they tie up the phone lines and make it hard for others who *really* need help right away to get through.

Call 9-1-1 - ***when seconds really do count.***

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911

HOW TO GET HELP IN AN EMERGENCY

Call 9-1-1 for police, fire and medical emergencies.

When you call for help, what you say is important. *Remember to stay calm and speak clearly.*

Say what is wrong and the kind of help you need.

Tell the call taker where the emergency is, and give your name and telephone number. Even if you cannot speak, the call taker may be able to tell where you're calling from.

Follow the call taker's instructions and stay on the line until you're told to hang up.

Your 9-1-1 call can save valuable time in an emergency. Know what to do when you call.

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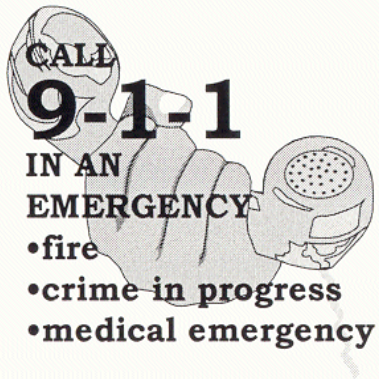
CALL 9-1-1 IN AN EMERGENCY.

There's been an accident and someone is seriously hurt. You see smoke coming from your neighbor's house. You need a police officer right away. What do you do?

Pick up your phone and dial 9-1-1.

A 9-1-1 call connects you to the right people who can help in an emergency - police, fire and emergency medical professionals.

Call takers are available 24 hours a day, 365 days a year. And if there is an emergency and you're not at home, you can even dial 9-1-1 free from most pay phones.



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